



SENIORNET HUTT CITY INC

NEWSLETTER No. 46 - SEPTEMBER 2010

www.seniornet-huttcity.org.nz www.seniornet-huttcity.blogspot.com
Suite 202, 2ND Floor, Hutt City Dental Centre, 14 Laings Road, Lower Hutt.
P.O. Box 44 234 Lower Hutt 5040 Ph: (04) 560 3160 learn@seniornet-huttcity.org.nz

'Member of the Federation of New Zealand SeniorNet Societies Inc'

Greetings to you all,

Another AGM has been successfully negotiated – time wise I think we set a record. As you know the Committee farewelled David Nelson and Richard Sadleir and welcomed a new Committee member in Kingsley Fisher. It was great to hear the Federations Executive Officer, Grant Sidaway, give us another of his entertaining technology updates.

The Christchurch earthquake shows we must all be prepared. As expected once power was restored the internet was a key communications mechanism. Some months ago, thanks to the Federation, we were able to take out 'interruption insurance'. At the time swine flu was our concern but we are once again thinking earthquake. Obviously if we were forced to close down for any length of time it could be quite devastating as our major cost of rent would carry on.

You will see later in the Newsletter that we will be attending the Expo on the 30th and a few days later on the 4th of October we will be having an Open Day at the Centre for both members and the public. They are both **free** so you have no excuses for not being there. Why not bring a friend.

We, like so many Kiwi organisations, are built around and are wholly dependant on volunteers. Next year N.Z. will be hosting the Rugby World Cup (I would guess for the last time as it is becoming too big for a country of our size) and they are asking for volunteers (go to www.nz2011.govt.nz) and it will be just part of the usual Kiwi way to contribute. In a first-of-its kind survey ranking 153 nations on the willingness of their citizens to donate time/money to charity we and Australia shared 1st place. Our members certainly contribute more than their fair share.

Do you still pay for toll calls? If so, then in the so called developed world you are quickly becoming the odd one out. For telecommunications companies in New Zealand and around the world, toll calls are a dying practice. Our latest Workshop is Skype and even if you are already using it to speak and webcam why not attend the Workshop – we all usually learn something new.

Some facts about Skype are – 12% of international calls are on Skype – and it is growing every day <> About 1 in 3 is a video link <> 12 million iPhones/iPods have Skype installed
Many new PC's are now coming with Skype pre-loaded <> 300,000 new accounts are opened every DAY <> It is estimated that about 40 hours of audio Skyping uses 1Gb of bandwidth

Look forward to seeing you at the Expo and our Open Day. *Wayne Meredith*

SLEEPING COMPUTER

Some people never turn off their computers, as "Booting Up" uses more energy and creates more wear and tear on the computer than almost anything else. Ever wondered what is the purpose of the sleep function?

Apparently, if the computer is 'put to sleep', it will stop working at that point without turning off completely. Then, when it is woken up by clicking any key, it immediately returns to where it was before it went to sleep. Of course, if the power was turned off while the computer was sleeping, everything which had not been saved would be lost.

Some people follow the practice of putting their computers to sleep rather than turning them off without any trouble. Life becomes easier when it takes only seconds to have the PC ready to work. However, it is advisable to have a plug which protects against power surges and failures – this should be the case anyway. The power consumption when a PC is asleep is about the equivalent of a nightlight (about 10w).

Thanks to SeniorNet Napier

Winking Blinking Web Pages

Do you ever get annoyed at those web pages that keep flashing adverts at you while you are trying to read something that could be of interest? There is a way out of it. Just click on the file menu add select Print preview. You may have to enlarge to about 150% to read the item but at least it stays still.

Taken from Huntly Newsletter

Any teacher who can be replaced by a computer, deserves to be. – David Thornburg

- Contributed by David Horsman

The UNGOOGALBE MAN – No email, no PC, no Twitter, no facebook – DOES HE EXIST??



**Over
65
Years**

IN NZ CURRENTLY – ½ MILLION – BY 2020 ONE MILLION – and who says we don't count (and to the politicians horror we also vote).

If you don't have a sense of humour, you probably don't have any sense at all.

Seat belts are not as confining as wheelchairs.

A tribute to all the Grandmas (and Granddads) who have been fearless and learned to use the Computer

The computer swallowed grandma.
Yes, honestly its true!
She pressed 'control' and 'enter'
And disappeared from view.
It devoured her completely,
The thought just makes me squirm.
She must have caught a virus
Or been eaten by a worm.
I've searched through the recycle bin
And files of every kind;

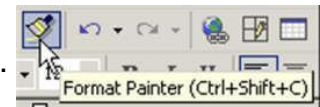


I've even used the Internet,
But nothing did I find.
In desperation, I asked Google
My searches to refine.
The reply from him was negative,
Not a thing was found 'online.'
So, if inside your 'In-box,'
My Grandma you should see,
Please 'Copy,' 'Paste' or 'Scan'
her
And send her back to me

Multiple Editing – from the Tech Team

If you have a document where you want to make the same change to several pieces of text, whether font, italics, colour, etc, there are two ways of simplifying the action.
The Format Painter.

1. Make the required change to the first item.
2. With the item selected, double-click the Format Painter button on the toolbar. (A single click will allow only one further change). The cursor now has a brush attached to it.
3. 'Paint' it across a group of words or just click on individual words.
4. When finished, tap the Esc key to cancel the Format Painter.



The F4 Key.

1. Make the required change to the first item.
2. Select a group of words or just place the Insertion Point in a single word.
3. Tap the F4 key and repeat until finished.

Using System Restore in XP

Windows is well-known for having driver and .dll conflicts, as well as all sorts of software that causes problems with your computer. Luckily there's a System restore feature that can return your computer back to a known working configuration, as long as you've created a restore point. Note that some software installations will create restore points automatically, but you should run it manually before installing any questionable applications. (Or better yet, don't install questionable applications!)

Creating a Restore Point Manually - To create a Restore Point click on Start \ programs \ Accessories \ System Tools \ System Restore, and you'll be given a wizard screen.

To begin, select the task that you want to perform:

- Restore my computer to an earlier time
- Create a restore point

Click on “Create a restore point” and then click the Next button. You’ll be brought to a screen where you can type in a description for your restore point.

Create a Restore Point

Your computer automatically creates restore points at regularly scheduled times or before certain programs are installed. However, you can use System Restore to create your own restore points at times other than those scheduled by your computer.

Type a description for your restore point in the following text box. Ensure that you choose a description that is easy to identify in case you need to restore your computer later.

Restore point description:

May 19 2007

The current date and time are automatically added to your restore point.

This restore point cannot be changed after it is created. Before continuing, ensure that you have typed the correct name.

Once your restore point is created (could take a while), you will get a confirmation screen. It’s done.

System Restore

Restore Point Created

New restore point:
Saturday, May 19, 2007
5:39:48 PM May 19 2007

Restoring from a Restore Point - To restore from a previously created restore point, open System Restore the same as above, but this time we’ll select “Restore my computer to an earlier time”. Note that System Restore is going to reboot your computer in order to restore.

To begin, select the task that you want to perform:

- Restore my computer to an earlier time
- Create a restore point

Click the next button, and you'll be shown a calendar with bolded dates wherever there is a restore point. Click on the date, and then click a restore point in the right hand side.

1. On this calendar, click a bold date. **2. On this list, click a restore point.**

May, 2007						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Saturday, May 19, 2007	
5:39:48 PM	May 19 2007

You'll get a confirmation screen asking if you really want to do this. We'll assume that there's a problem requiring you to restore, so go ahead. Your PC will reboot & restore.

Selected restore point:
Saturday, May 19, 2007
5:39 PM May 19 2007

This process does not cause you to lose recent work, such as saved documents or e-mail, and is completely reversible.

During the restoration, System Restore shuts down Windows. After the restoration is complete, Windows restarts using the settings from the date and time listed above.

Important: Before continuing, save your changes and close any open programs.

System Restore may take a moment to collect information about the selected restore point before shutting down your computer.

Why Windows 7?

Windows 7 has been on the PC market for nearly a year and it has given me new reasons to enjoy working with my computer. For those of you still sticking with your older version of Windows, here is why you should consider upgrading, and what's involved. Why would I upgrade?

Having the latest technology is fun and exciting, but justifying the purchase of a new operating system can be hard when the old one is still chugging along. So why upgrade?

Here are my top five reasons:

1. It's much faster. Windows 7 makes more efficient use of a computer's hardware than any previous version. It runs well on computers with hardware suited to run Windows XP comfortably and is a significant power boost over Windows Vista. And it comes with many more tools to optimise your PC's performance for the way you use it.
2. It's more intuitive. Many tasks have become simpler in Windows 7. You can completely back up your PC without any extra software with just a few mouse clicks. The names of programs and the layout of files and folders are now more logical and files easier to find.
3. It's very stylish. Windows 7 looks good. It is sleek and smooth with great animations and a clean layout on screen.
4. It's smarter. Windows 7 can update the software for your devices automatically when they are connected for you. Connecting new devices is simple and easy, without lots of annoying prompts and questions. Updates are easier to obtain and less intrusive. Even mostly automated and given slick new menus and instructions.
5. It's more safe and secure. Included in the operating system are a host of new features to protect your PC from hackers and viruses. A change to the user account control (or UAC) means you have even more control over what other software is doing to your computer.

Daunted by the Upgrade?

Upgrading to Window 7 is a breeze. Just insert the CD and follow the instructions. Windows XP and older versions will get a fresh copy of Windows, with all your old files and folders being kept safe on your C drive, but your programs will no longer be available. Vista users can upgrade directly without losing programs. Just be aware that not all software is guaranteed to be Windows 7 compatible.

Want to know if your PC can be upgraded?

Download, install and run the Windows 7 Upgrade Advisor. It will identify potential problems for you and give you a full report on how your PC is likely to perform with Windows 7. Plus it will recommend any upgrades you may find useful before you make the move. Find it on the Windows 7 CD or download it from windows.microsoft.com/upgradeadvisor.

Taken from Horowhenua Newsletter

The nicest thing about the future is that it always starts tomorrow.
Money will buy a fine dog, but only kindness will make him wag his tail.



techsoup

New Zealand tops \$7 million TechSoup has now exceeded \$7 million of software donations from Microsoft. Many N.Z. charities are benefiting from really significant savings in their software purchases with the most popular product being Office 2007 Professional Plus - over \$5 million for this alone. However, this involves less than 1,600 charities. With about 25,000 organisations registered as charities, you might ask where's the rest of them? Less than 10% of charities have so far registered with TechSoup or know about the programme which means the rest are paying too much for their software.

SeniorNet is registered and we have made significant savings. If you are involved in a charity and need software go to www.techsoup.net.nz

TEXT TO SPEECH

Have you thought how nice it would be if, instead of having to read your e-mails or other documents, you could sit back and have them read out to you in a voice and accent of your choosing and at a pace that suits you. It would be especially useful if your eyesight was not the best.

Well you can make it happen and it costs you nothing. All you need do is go to the Internet and go to www.naturalreaders.com and follow the simple instructions.

After loading you will be given a blue control miniboard button on your desktop which you can hide or reveal as required. You will then be offered a selection of voices to select from.

Then open a page of text and highlight a section, or all the text, and press the miniboard button like this ► to start, or ■ to stop, and hey presto the text is read out to you. Remember to turn your speakers up. Isn't that clever?

Natural Reader is a Text to Speech software with natural sounding voices. The easy to use software can convert any written text such as MS Word, Webpage, PDF files, and Emails into spoken words. Natural Reader can also convert any written text into audio files such as MP3 or WAV for your CD player or iPod.

SOMETHING FOR EVERY MEMBER TO CONSIDER

You can't learn Maori by tuning into a Maori radio station for ten minutes a day while you're cleaning the dog-kennel. So you can't learn how to use a computer in ten-minute chunks while you're trying to do other things at the same time.

Treat learning about your computer as you would learning any other challenging task but keep in mind it should be fun.

When you go home from a class put time aside to play about with and experiment – you will make mistakes; but that is how you learn. Remember practice makes perfect. **Keep in mind that your tutor has taken time out from their day to go through the coming lesson so why shouldn't you take time out from your day to go through the last lesson.**

The only way the real computer gurus got there was by not being afraid to ask the so called 'dumb' questions. **What is one of the great impediments to computer mastery? You don't ask questions and learn because you don't want to appear stupid.** Following Mark Twain's *adage*, you think it's better to keep your mouth shut and appear stupid than to open it and remove all doubt.

But as it is with the budding tuba player next door a little knowledge can be worse than no knowledge at all. One of the biggest problems we have with computers is learning just enough to get into trouble but not enough to get out of it once we're there.

Surprisingly you might find that your question may not be so dumb after all. **Remember there are no dumb questions at SeniorNet.**

NUMBER ONE 1

Gauging the success of an online venture is the number of people who visit your website. For years the crown for "most popular" rested on Yahoo's head but then came Google. Once Google stole Yahoo's crown it looked as if nobody could ever challenge the search giant.

But now even the mighty Google has been dethroned – and the new winner is –



Yes, **facebook** has become the internet's most popular website, squeezing Google out of first place for the first time, at least in the USA. At a recent Tutors Briefing we had 20 people present and none were on **facebook** which was a bit of a surprise.

PLEASE >> Members often say 'why don't you teach so and so'. We would love to but we have to have a tutor. So if anybody is on facebook and is interested in running a Workshop/Course, please contact us. Please give it some thought as these sorts of requests usually fall on deaf ears, which is frustrating. We are sure we can hunt up enough information for you to design and conduct a Workshop/Course.

FACEBOOK SAFETY TIPS

NZ Herald article - March 15, 2010

Facebook users have become easy prey for criminals as more and more people share personal information on the social networking site, says a computer anti-virus company.

Criminals are harvesting and selling Facebook users' information, stealing identities, sending spam and planting viruses, according to security software specialist AVG.

"People put themselves at risk every day by carelessly clicking on invitations sent by 'friends' to join groups or write on their wall," AVG marketing manager Lloyd Borrett said.

"They put all their personal information including date of birth and photos on their page. They even respond to fake Facebook requests for security details."

To help people stay safe on Facebook, AVG gave 10 tips:

1. Think about who you add: accepting a friend request provides your new mate with access to posts, photographs, messages and background information about yourself. Perhaps go through your list of friends and think about whom you really want accessing your stuff.
2. Check privacy settings: Facebook recently got a face-lift, changing default privacy settings. It's worth going through them again -- you may be sharing more than intended.
3. Why are you on Facebook? Is it just to share photos? Keep in touch with people? Share links and updates of your activities? Ask yourself what you want to achieve with your profile. *It could be better to cut down on information-sharing.*
4. Be smart about your password: try not to use the same passwords for all your accounts. Think about the type of security questions you set and where you are sending your updates.
5. Be aware of where you sign in from: When signing in from a different computer, check that it doesn't store your email address and password. It's easy to accidentally choose it to "remember you".
6. Be careful what you say: once status updates and comments are posted, anyone can see, copy, and post it elsewhere. Do you really want people to know you'll be home alone tonight or away on vacation next week?
7. Watch out for phishing attacks: there have been numerous attempts to get users' login and passwords by tricking them with fake Facebook emails. Never select any email links asking you to reset your password. Always go directly to Facebook.
8. Take immediate action: If friends start receiving spam from you or status updates appear that you didn't make, your account may be compromised. Immediately change your password. If you can't log into your account, go to the Help link at the bottom of any Facebook page and click on "security" to notify Facebook.

9. Protect your mobile device: Many mobile phones have direct access to social networking sites, including Facebook. Be mindful about who has access to your cellphone and make sure you log off the sites.
10. Monitor suspicious activity: Watch out for suspicious activity on your wall, news feeds and Facebook inbox. Never click on a suspicious link. Look closely, if the link does not look authentic, don't click.

We at SeniorNet recommend that you should be very careful if you sign onto any of the social engineered type web sites and only give the minimum information and remember that anyone may see it.

What is Clickjacking?

The newest Facebook threat tricks users into “liking” a page within Facebook, then suggests that page to your friends. The “liked” page may contain malicious links to non-secure sites outside of Facebook. It also damages the security of your reputation by posting to your profile that you “liked” this page, when in reality you never did.

XP information XP information XP information

Before Windows 7 launched, there was a lot of consternation about when Microsoft planned to cut off the supply of Windows XP to netbook makers.

Microsoft has reminded people of that deadline date - **October 22, 2010**. As of that date, **“OEM’s will no longer be able to pre-install Windows XP Home on new netbook PC’s,”** Microsoft officials said. (Microsoft announced this cut off date back in 2008)

The number of Windows 7 net-books has been picking up since Windows 7 launched in October. As of April 2010, 81 percent of netbooks sold at retail in the U.S. came with Windows 7 preinstalled (according to Microsoft.)

A year ago, there was considerable worry about the price Microsoft planned to charge PC makers for Windows 7. The company is believed to charge OEM's about US\$15 per copy for XP. The rumoured price per copy of Windows 7 is closer to US\$50. (Microsoft officials won't comment about the exact price per copy the company charges.) There also were concerns a year ago as to how well Windows 7 would run on Netbooks. Would anything but the lowest end be too cumbersome to run on low-power processors and/or machines with smaller amounts of drive space? The answer has proven to be no to both. A number of users are running Windows 7 Ultimate - not just Home or Home Premium - on their Netbooks.

Meanwhile, one more Windows-related date reminder: 13 July 2010 was the date when Windows XP Service Pack (SP) 2 reached the end of support. If you still want/need Microsoft support for XP, you should have moved to XP SP3 before that date. Extended support, which means paid support plus free security fixes for XP SP3, ends in April 2014.

Information taken from Kerikeri Newsletter

How does the Quarantine function work?



QUESTION >> When a malware is placed in quarantine, how is that malware rendered impotent? Is the quarantine escape-proof? Other than an accidental restoration by the user, is there any risk to leaving a malware in quarantine indefinitely? Can a malware be released back into the PC system if the anti-malware software somehow malfunctions? Should we delete a malware from quarantine as soon as we are sure it's

not a false positive?

ANSWER >> Even though "quarantine" is a common term among anti-malware tools, there's actually not a consistent definition of exactly what it means. As a result, I can't tell you specifically what your tool - or any tool for that matter - does when it places something in quarantine.

However, knowing a little about how malware works, and a lot about how Windows works, I can certainly cover the concepts that probably apply in most cases.

Quarantine - Malware being quarantined in all likelihood means this:

- The file identified as containing malware is moved to a folder that Windows would normally not look in - it's not one of the standard places that Windows might look for programs to run, and it's not referenced by other software on the machine.
- The file is renamed. Much malware relies on the filename being similar to existing Windows files, and/or being a file type - such as ".exe" - that Windows would normally run as a program. Renaming the file removes both of those possibilities, preventing Windows from running the file, and making it obvious by it's name that the file is in quarantine.
- The file may also be marked as "hidden", or (if on a file system that supports it) the permissions on it may be reset such that the file cannot be opened by normal system processes.
- An especially sophisticated quarantine could also encrypt or encode the file so that even if it were somehow accessed it would remain meaningless.

By and large just moving the file is sufficient to remove the potential for harm. The additional steps are just that - additional steps that further ensure that the file will not be accidentally allowed to re-infect.

"By and large just moving the file is sufficient to remove the potential for harm."

Malware Returning from the Grave - The only way I could see malware returning from quarantine would be:

- You explicitly, manually restored it outside of the anti-malware software. This isn't typically easy - you'll have meant to do this for some reason.
- The anti-malware software itself was accidentally instructed to do so - most have a "restore" function, and it's possible I suppose to trigger that by accident.

I'm not aware of any *malicious* way that malware would return from the grave, other than simply getting infected again by whatever means your machine became infected in the first place. As a result, I don't see a pressing need to delete malware from quarantine; it's just not likely to come back from there. But then again I also don't see a reason not to.

TUTOR REPORT

We are now into Spring and almost into the fourth and last term of 2010. Some of our tutors have had to drop out for the coming term because of health or family reasons. So we are looking for a positive response from some of our newer tutors or those students who have successfully completed their classes.

Many thanks all the tutors who have so willingly contributed their time during term 3:

Please get in touch with me if you can help with tutoring at any time or perhaps you would run a one off workshop. I look forward to working with you in Term 4.

Allan Young - Tutor Co-ordinator



TUTOR AND ADMINISTRATION PERSONNEL DISCOUNTS

THE DISCOUNT RULES ARE THAT THE TUTORS/ADMINISTRATION PERSONNEL WHO HAVE TAUGHT/ASSISTED IN THE PREVIOUS 12 MONTHS ARE ABLE TO TAKE ANY COURSE FOR HALF PRICE. PREVIOUSLY THE COMMITTEE HAD ALSO AGREED THAT ANY MINI-COURSE COULD BE ATTENDED FOR FREE. HOWEVER WITH THE CHANGES THAT HAVE TAKEN PLACE MINI-COURSES HAVE BASICALLY BEEN REPLACED WITH WORKSHOPS.

THEREFORE THE COMMITTEE HAS RESOLVED THAT THIS FREE ATTENDANCE WILL APPLY TO ANY WORKSHOP OR Q & A SESSION. SO THE RULES NOW ARE – THOSE ELIGIBLE CAN TAKE ANY COURSE FOR HALF PRICE AND ANY WORKSHOP OR Q & A SESSION FOR FREE.

**Noticed the rain lately. However, if we had no rain, how long would N.Z. last before we would have no hydro generated electricity? Transpower advises = 6 weeks!!
RAIN RAIN COME AGAIN - all is forgiven.**

AMAZON AMAZING: A Monday in June 2010 was a day for the history books — if those will even exist in the future. Amazon the largest book seller in the world said it sold 143 of its e-books for every 100 hardcover books. The pace of change is quickening, too, Amazon said more recent sales show 180 digital books for every 100 hardcover copies.

A good time to keep your mouth shut is when you're in deep water - How come it takes so little time for a child who is afraid of the dark to become a teenager who wants to stay out all night?



**BIG
DATES**

**THURSDAY 30 SEPTEMBER
MONDAY 4 OCTOBER**

HEALTH & WELFARE EXPO



FREE ENTRY FREE ENTRY FREE ENTRY

THURSDAY 30 SEPTEMBER 10 AM – 3 PM

**HORTICULTURAL HALL, LAINGS ROAD
COME ALONG AND SEE THE SENIORNET STAND
(AND BRING YOUR FRIENDS)**

**Come and join us along with the many other exhibitors.
It is **FREE** – you can't do better than that!
Look for the special advertising supplement in the Hutt News to see what other groups
that will be joining us on the 30 September.
Diarise the date today. Along with the many displays there will be opportunity to win a
couple of prizes from SeniorNet .
So be there and be in to win!**

DATE NUMBER TWO

**MONDAY 4 OCTOBER – FREE OPEN DAY AT THE CENTRE
BRING YOURSELF, YOUR FAMILY AND YOUR FRIENDS**



**WE WILL BE HAVING AN OPEN DAY FOR MEMBERS
AND THE PUBLIC ON**

**MONDAY 4 OCTOBER 10AM – 3PM
AT OUR ROOMS IN LAINGS ROAD.**

**THIS IS AN OPPORTUNITY TO SEE WHAT ELSE WE OFFER FROM CALENDAR/
CARD MAKING, CD BURNING, BLOGGING, SKYPE, EXCEL, PHOTO IMAGING
AND MUCH MORE**

HOUSE RULES - WAIVER

For those getting the email edition, a copy of the House Rules has been sent to you. Those getting a hard copy will have a copy enclosed with this newsletter. In addition to them being displayed at the Centre it is our intention to provide a copy to every member once a year. We ask you to read them as they cover the basic rules and safety matters issues that you must abide by as a member of SeniorNet Hutt City Inc.

If you are getting a hard copy of this Newsletter it means (unless you have specifically asked for a print version) we do not have your email address. Because you have been sent the House rules the usual Disclaimer has not been included in this Newsletter as it is within the House Rules.

SENIORNET HUTT CITY COMMITTEE: 2010 - 2011

			PHONE
Chair	Wayne Meredith	meredithwv@yahoo.com	569 6997
Deputy Chair	Brian Thomas ^T	bethomas@paradise.net.nz	567 4908
Past Chair	Jaye Howey	d-j-howey@paradise.net.nz	938 5508
Treasurer	Ken Haywood	learn@seniornet-huttcity.org.nz	567 5333
Secretary	Glenda Smith	adnelgs@actrix.co.nz	569 4135
Tutor Co-ordinator	Allan Young	allanwyong@xtra.co.nz	569 6912
Student Co-ordinator	Jeanette Gregor	a.j.gregor@paradise.net.nz	973 0507
Committee	Raewyn Davies	rmbantry@paradise.net.nz	973 6559
	Kingsley Fisher	kingsleyfisher@slingshot.co.nz	565 0300
“	Ruby Fraser	maxandruby@clear.net.nz	564 4622
Tech Director	Geoff Honey ^T	honey@actrix.co.nz	566 4840
=====			
Support Staff	Alec Stevenson ^T	alec.jac.stevenson@paradise.net.nz	938 4538
DataBase Operator	Brian Paterson	bandip@clear.net.nz	569 7633
Newsletter Editor	Nickie Belworthy	nikeith@paradise.net.nz	973 1434
Tech Support	David Nelson	and@paradise.net.nz	934 7638

Our Contact Details:

SeniorNet Hutt City Inc. Ph: 560 3160

Postal Premises	PO Box 44-234, Lower Hutt
Email	Suite 202, Level 2, 14 Laings Road
Hutt Website	learn@seniornet-huttcity.org.nz
NZ Website	www.seniornet-huttcity.org.nz
Hutt Blog:	www.seniornet.co.nz
	www.seniornet-huttcity.blogspot.com

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